



# Terms & Conditions – Seaway Harbour Exports

Last Updated: 30.05.2026

## 1. Acceptance of Terms

By accessing or using [www.seawayharbour.com](http://www.seawayharbour.com) (“Website”), you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions (“Terms”). If you do not agree to these Terms, please do not use the Website or our services.

## 2. About Us

**Seaway Harbour Exports is an India-based export company engaged in the sourcing, supply, and shipment of agricultural products including premium-quality rice and related commodities. We provide procurement support, product processing, packaging assistance, export documentation and logistics coordination for international buyers.**

## 3. Eligibility

You must be at least 18 years old or legally authorized to enter into a binding contract to access or use our Website or services.

## 4. Products & Services

We offer export-ready agricultural products and supporting services.

All product descriptions, specifications, availability, pricing and packaging details are subject to change without notice.

We reserve the right to modify, discontinue, or update any product or service at any time.

## 5. Pricing, Taxes & Payment Terms

Prices shared through catalog, invoice, quotation, or Website are subject to change without prior notice.

All payment terms must be agreed at the time of contract or purchase order.

The buyer is responsible for:

- Customs duties, government levies, clearance fees & import taxes
- Freight, insurance, and handling charges (unless otherwise agreed)

Delayed or incomplete payments may result in withholding delivery until settlement is received.



## **6. Order & Contract Procedure**

Orders can be placed through the Website, WhatsApp, email, or other authorized modes. All orders are confirmed only upon issuance of a formal invoice, proforma invoice or purchase agreement.

### **Seaway Harbour Exports reserves the right to:**

- Accept or reject orders
- Request additional verification or documentation
- Cancel an order in case of suspected fraud, non-compliance, or pricing errors

## **7. Shipping, Delivery & Transit**

Shipping timelines vary depending on availability, documentation, port operations, and destination country regulations.

Once goods are handed over to shipping carriers, the delivery responsibility falls under the chosen shipping terms (e.g., FOB, CIF, CFR, EXW, FCA, etc.).

We are not responsible for:

- Delays caused by shipping lines, customs, port authorities or unforeseen circumstances
- Storage, demurrage, detention, or other charges due to buyer-side delays

## **8. Cancellations & Refunds**

**Confirmed orders cannot be cancelled without written approval from Seaway Harbour Exports.**

Refunds are applicable only in the following circumstances:

- Proven product defects caused by us
- Shipment failure due to our direct error

Custom-manufactured, processed, private-label or export-condition products are generally non-refundable.

## **9. Quality & Compliance**

We follow quality-control procedures and export standards based on Indian export regulations.

Buyers may request third-party inspection (SGS, Cotecna, Bureau Veritas, etc.) at their cost unless otherwise agreed.



## **10. Intellectual Property**

**All Website content including brand identity, text, graphics, product names, product descriptions, and documents are the property of Seaway Harbour Exports.**

You may not copy, reproduce, distribute, or commercially exploit content without written consent.

## **11. User Responsibilities**

You agree NOT to:

- Use the Website for any illegal or fraudulent purpose
- Submit false, misleading or unauthorized information
- Interfere with Website operation, servers, or security
- Copy or misuse Website content or materials

## **12. Third-Party Websites & Links**

The Website may contain links to third-party websites or resources.

We are not responsible for their content, accuracy, services, privacy practices or policies.

## **13. Limitation of Liability**

**Seaway Harbour Exports is not liable for:**

- Damage or loss due to use of Website or products
- Loss caused by shipping carrier delays, customs or government restrictions
- Loss due to incorrect or incomplete information provided by the buyer
- Indirect, incidental, consequential or punitive damages

## **14. Indemnification**

**You agree to indemnify and hold Seaway Harbour Exports harmless from claims, damages, losses, or expenses arising from:**

- Violation of these Terms
- Misuse of Website or services
- Inaccurate information submitted by you



## **15. Compliance with International Trade Laws**

You agree to comply with all applicable import/export, customs and international trade laws in your jurisdiction.

Products shall not be used in violation of sanctions, embargoes or prohibited markets.

## **16. Force Majeure**

We are not liable for failure to perform obligations due to events beyond reasonable control, including:

- Natural disasters, war, strikes, supply-chain disruptions, port closures, government actions, etc.

## **17. Termination**

We may suspend or terminate access to the Website for breach of Terms, fraud, or prohibited activities, without prior notice.

## **18. Governing Law & Jurisdiction**

These Terms are governed by the laws of India.

Disputes shall be subject exclusively to jurisdiction of courts located in Maharashtra, India.

## **19. Modifications to Terms**

We may update or modify these Terms at any time. Continued use of the Website constitutes acceptance of the revised Terms.

## **20. Privacy**

Any personal or business information submitted through the Website will be handled as per applicable data protection laws.

## **21. Contact Information**

### **Seaway Harbour Exports**

New Panvel, District Raigad, Maharashtra, India

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