



Privacy Policy

Effective Date: 2.10.2025

Website: seawayharbour.com

Company: Seaway Harbour Exports

1. Introduction

This Privacy Policy explains how Seaway Harbour Exports (“we”, “our”, “us”) collects, uses, stores, and protects your personal information when you visit or interact with our website, seawayharbour.com (“Website”). By accessing or using our Website, you acknowledge and agree to the practices described in this Policy. If you do not agree with any part of this Policy, you are advised to discontinue the use of our Website.

2. Information We Collect

We collect various types of information to provide and improve our services. Personal information such as your name, email address, phone number, business details, and shipping or billing address may be collected when you submit inquiries or communicate with us through our Website. We also collect usage data, including your IP address, browser type, device information, pages viewed, time spent on the Website, and other analytical details that help us understand how visitors interact with our platform. Additionally, our Website uses cookies and similar technologies to enhance functionality, improve user experience, and support website analytics. You may choose to disable cookies through your browser settings, although doing so may limit some features of the Website.

3. How We Use Your Information

The information we collect is used to respond to inquiries, process communication related to our export services, and improve the overall functionality and user experience of our Website. We may also use your information to support internal business operations, conduct data analysis, and ensure operational efficiency. Marketing or promotional communication may be sent only if you provide explicit consent. In certain circumstances, we may use your information to comply with legal, regulatory, or customs-related requirements applicable to export businesses.

4. Sharing of Information

We may share your information with trusted third parties when necessary to provide our services. This may include logistics and shipping partners involved in export operations, payment service providers, or technical service providers who support website management or analytics. We may also disclose information to government authorities, customs departments, or legal bodies when required by law or regulatory obligations. We



do not sell, rent, or trade your personal information to third parties for marketing or commercial purposes.

5. Data Storage and Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, alteration, disclosure, or destruction. While we strive to adopt industry-standard protections, it is important to understand that no method of data transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security, but we remain committed to continuously enhancing our protective measures.

6. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, such as processing inquiries or maintaining business communication. Additionally, certain information may be retained to meet legal, tax, accounting, or regulatory obligations. After these requirements are met, your personal data is securely deleted or anonymized in accordance with applicable laws and best practices.

7. Cookies

Cookies are used on our Website to enhance your browsing experience and support website performance. These small data files help us analyze user behavior, remember preferences, and optimize website functionality. You may manage or disable cookies through your browser settings. However, disabling certain cookies may affect your ability to use some features of the Website effectively.

8. Your Rights

Depending on the laws applicable in your region, you may have certain rights regarding your personal information. These rights may include the ability to request access to the information we hold about you, request corrections to inaccurate or outdated data, request deletion of your personal information, or object to certain forms of data processing. You may also withdraw previously given consent for marketing communication. To exercise any of these rights, you may contact us using the details provided in the Contact section of this Policy.

9. Third-Party Links

Our Website may contain links to third-party websites for additional resources or reference. These external sites operate independently and are governed by their own privacy practices. We do not take responsibility for the content, policies, or security measures of third-party websites and encourage users to review their respective privacy policies before providing any personal information.



10. Children's Privacy

Our Website and services are intended for use by individuals who are 18 years of age and older. We do not knowingly collect personal information from minors. If you believe that a minor has provided information to us, please contact us immediately so that we can take appropriate steps to remove such data.

11. International Users

For visitors accessing the Website from outside India, please be aware that your information may be transferred to and processed in India. The data protection laws applicable in India may differ from those in your home country. By using our Website, you consent to the transfer, processing, and storage of your information in accordance with this Privacy Policy.

12. Changes to This Policy

We may revise, update, or modify this Privacy Policy from time to time to reflect changes in our practices, business operations, or legal requirements. Any updates will be posted on this page with a revised effective date. Your continued use of the Website after such updates signifies your acceptance of the modified Policy.

13. Contact Us

If you have any questions, concerns, or requests related to this Privacy Policy or the handling of your personal information, you may contact us at:

Email: sales@seawayharbour.com

Website: seawayharbour.com

Location: Panvel, Raigad District, Maharashtra, India